

## OSS Description

The Office of Student Success (OSS) promotes consistent, high-quality academic advising and supports broad initiatives to help all undergraduate students get the most from their years at Appalachian State University.

Beginning with the adjustment to campus life, meeting new academic challenges, and major/career exploration in the first year to internships, career planning, and preparation to launch from Appalachian, OSS is committed to helping Mountaineers fully engage in the educational process and attain success in and out of the classroom. Key initiatives with which OSS GAs are involved include the Mapworks early warning system, the Second Year Experience, Mid-term Grade Reports and Academic Success workshops, Early Attendance Alerts, Academic Advisor Training, Academic Coaching, Appalachian's annual Academic Advising Summit and bi-annual All-Advisors Meeting, and much more. OSS is eager to partner with Appalachian's faculty, staff, and students in pursuit of even greater opportunities for Mountaineers.

## OSS GA Job Description

Graduate Assistants in the Office of Student Success contribute substantively to the functioning of the office by assisting with or leading activities related—but not limited—to Academic Success Workshops, Academic Coaching, Early Attendance Alerts, Mid-term Grade Reports, Mapworks, and the Early Intervention Team.

Questions? Contact Dr. Greg Lester or Belinda Ballew at [studentsuccess@appstate.edu](mailto:studentsuccess@appstate.edu).